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Name:	FACSIMILE NO.	Telephone No.
Commissioner for Patents	703-872-9306	
Examiner Philip C. Lee		
GAU 2154		

FROM:

Pattric J. Rawlins

RE:

Application No. 09/876,788

CC:

MESSAGE:

Please see attached Request for Correction of Small Entity Status

CONFIDENTIAL INFORMATION

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	U.S. Patent and	Approved for use through 07/31/2006, OMB 0651-0031 Trademark Office; U.S. DEPARTMENT OF COMMERCE	
Under the Paperwork Reduction Act of 1995		nformation unless it displays a valid OMB control number. 09/876,788	
	Application Number Filling Date	06/06/2001	
TRANSMITTAL	First Named Inventor	Linyard et al.	
FORM			
	Art Unit	2154 Philip C. Lee	
(to be used for all correspondence after initial for	ing) Examiner Name	111180-005-US	
Total Number of Pages in This Submission	Attorney Docket Number	111180-003-03	
	ENCLOSURES (Check all that apply)		
Fee Transmittal Form	Drawing(s)	After Allowance Communication to TC	
Fee Attached	Licensing-related Papers	Appeal Communication to Board of Appeals and Interferences	
	Petition	Appeal Communication to TC (Appeal Notice, Brief, Reply Edef)	
Amendment/Reply After Final	Petition to Convert to a	Proprietary Information	
Affidavits/declaration(s)	Provisional Application Power of Attorney, Revocation	Status Letter	
	Change of Correspondence Address Terminal Disclaimer	Other Enclosure(s) (please identify below):	
Extension of Time Request	1 <u></u>	Request for Correction of Small	
Express Abandonment Request	Request for Refund	Entity Status with authorization to charge deposit account	
Information Disclosure Statement	CD, Number of CD(s) Landscape Table on CD		
Certified Copy of Priority Document(s)	Remarks		
Response to Missing Parts/ Incomplete Application		·	
Response to Missing Parts under 37 CFR 1.52 or 1.53			
		OR ACENT	
	TURE OF APPLICANT, ATTORNEY, O	JR AGENT	
Firm Name Procopio, Cory, Hargre	aves & Savitch LLP		
Signature Duth Cund	2		
Printed name Pattric J. Kawlins			
Date March 7, 200	5 R	eg. No. 47,887	
C	ERTIFICATE OF TRANSMISSION/MA	ILING	
I hereby certify that this correspondence is be sufficient postage as first class mail in an env the date shown below.	ing facsimile transmitted to the USPTO or deposelope addressed to: Commissioner for Patents, F	Ited with the United States Postal Service with 2.O. Box 1450, Alexandria, VA 22313-1450 on	
Signature Sl.	i Herron		
Typed or ordined name Sheri Herron		Date March 7 2005	

This collection of Information is required by 37 CFR 1.5. The information is required to obtain or retain a benefit by the public which is to file (and by the USPTO to process) an application. Confidentiality is governed by 35 U.S.C. 122 and 37 CFR 1.11 and 1.14. This collection is estimated to 2 hours to complete, including gathering, preparing, and submitting the completed application form to the USPTO. Time will vary depending upon the individual case. Any comments on the amount of time you require to complete this form and/or suggestions for reducing this burden, should be sent to the Chief Information Officer, U.S. Patent and Trademark Office, U.S. Department of Commerce, P.O. Box 1450, Alexandria, VA 22313-1450. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.

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Patent 111180-005-US

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re the Application of:)	RECEIVED CENTRAL FAX CENTER
Ronald A. Linyard, et al.) Group Art Unit: 2154	MAR 0 7 2005
Serial No.: 09/876,788) Examiner: Philip C. Lee	
Filed: June 6, 2001) Docket No.: 111180-005-US	
For: METHOD AND SYSTEM FOR PROVIDING ELECTRONIC USER ASSISTANCE))))	
REQUEST FOR CORRECTION OF SMALL	ENTITY STATUS UNDER 37 C	C.F.R. 1.28(c)
Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450		
Sir/Madam:		
Pursuant to 37 C.F.R. § 1.28(c), Applicants small entity status and the fees that were paid in good entity status. Pursuant to 37 C.F.R. § 1.28(c)(1), the enclosed	od faith in accordance with the esta	ablished small
application.		
·		
CERTIFICATE (37 C.F.R		
I hereby certify that this paper is being transmitted by facsimi Trademark Office centralized facsimile number (703) 872-93	ile on the date shown below to the United 06.	States Patent &
	Shari Herron Name	
March 7, 2005	Shari Herro	

109821,000054/457574.01

Patent 111180-005-US

Pursuant to 37 C.F.R. § 1.28(c)(2), the following is a calculation of the deficiency owed:

Type of fee erroneously paid as small entity (37 C.F.R. § 1.28(c)(2)(ii)(A))	Small entity fee actually paid and when (37 C.F.R. § 1.28(c)(2)(ii)(B))	Deficiency amount owed (37 C.F.R. § 1.28(c)(2)(ii)(C))	Total deficiency payment owed (37 C.F.R. § 1.28(c)(2)(ii)(D)) (Sum of third column)
Extension for response within second month	\$225.00, 02/28/2005	\$225.00	\$450.00

Pursuant to 37 C.F.R. § 1.28(d), payment of the deficiency by the present filing operates as a notification of loss of entitlement to small entity status pursuant to 37 C.F.R. § 1.27(g)(2).

The Commissioner is hereby authorized to charge the fee deficiency, credit any overpayment or charge any additional fees to Procopio, Cory, Hargreaves & Savitch's Deposit Account No. 50-2075, Customer No. 27189.

Respectfully submitted,

Procopio, Cory, Hargreaves & Savitch, LLP

Dated: March 7,2005

Pattric J. Rawlin

Registration No. 47,887

Procopio, Cory, Hargreaves & Savitch LLP 530 B Street, Suite 2100 San Diego, California 92101-4469 (619) 238-1900 Facsimile (619) 235-0398